

# Marine Cargo Insurance

**Attention:** These procedures are not applicable for a number of destinations.  
Please ask our staff for further information.

## 1. NOTES FOR ENTRY

- a. Describe the name of articles and their respective values on the document which are prepared by Nippon Express.
- b. The insurance value should indicate the re-procuring price of your household effects at your final destination.
- c. If you fail to indicate the entire value of your household effects to be moved, the insurance company may not be able to compensate you for the entire amount of any loss or damage incurred.
- d. For fine art and antiques, this insurance is to pay for the actual costs of the repair charge or re-procuring charges shall, based on the insurable value for the lost or damaged part, be payable.
- e. For dishes or household items exceeding ¥100,000 in value, please name such articles specifically.
- f. Costs for clothes, electrical apparatus, and foods made and/or prepared in Japan may be higher abroad, compared to in Japan. Therefore, we recommend that you give the value based on the costs for which such articles could be procured abroad, i.e., where you will be moving.
- g. As to those articles which are a pair or a set, please describe them with the names of such articles and give the value for the pair or set as a whole.
- h. Some "hold harmless" clause may be incorporated in the insurance conditions.
- i. No emotional or subjective value should be used when assessing the value of your items.

## 2. NOTES IN CASES OF LOSS OR DAMAGE INCURRED

In case of loss of and/or damage to any of your household effects, please give immediate notice to the nearest Nippon Express or Sompo Japan Nipponkoa.

- a. Please confirm whether or not a loss of and/or damage to any of your household effects may be seen or not at your earliest convenience.  
Please note: Should notice of loss and/or damage be given to Nippon Express or Sompo Japan Nipponkoa after the lapse of one month, counting from the delivery date forward, claim money may not be paid.
- b. Please note: When the amount of the claim is expected to exceed ¥300,000 (or an equivalent amount), it is necessary to have the Claim Settling Agency as stipulated on the Insurance Certificate (or the nearest Claim Settling Agency appointed by Sompo Japan Nipponkoa) attend the examination.
- c. For more details, please confirm the terms and conditions of "the certificate of marine insurance" prior to application.

### International Accounts Section

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Facsimile: +81 (0) 3-6894-6312

Toll-free number: 0120-1504-22 (only for domestic calls)

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